



## isoweld® tool repair return form

**Print and complete form for each tool being sent in for repair.**

*\*Must complete this section*

### How can we contact you?

Company Name \_\_\_\_\_

Contact Name \_\_\_\_\_

Phone \_\_\_\_\_

Email \_\_\_\_\_

### SFS returns tool to:

Company \_\_\_\_\_

Street Address \_\_\_\_\_

City, State, ZIP \_\_\_\_\_

Attention \_\_\_\_\_

### What tool or product are you sending in?

Tool Model & Serial \_\_\_\_\_

Purchasing Date \_\_\_\_\_

Today's Date \_\_\_\_\_

### What is wrong with the tool? (Error code, improper welds etc.)

\_\_\_\_\_  
\_\_\_\_\_

### Ship the complete tool kit to SFS Group USA, Inc.

Please include this form.

Shipper is responsible to use proper packaging to ensure safe return to SFS.

SFS Group USA, Inc.

1045 Spring Street  
Wyomissing, PA 19610  
Attn - Tool Repair Center

Internal Use

Date Received: \_\_\_\_\_

Serial #: \_\_\_\_\_

Date Completed: \_\_\_\_\_

### Agree to pay a flat fee for tool repair of \$125.00

*\*Must complete this section*

This applies to the following isoweld® tools that are not under warranty: isoweld® 3000, isoweld® backpack, and isoweld® generators. In the rare case the tool cannot be fixed for this flat fee, you will be contacted based on the information in Step 1. Note, freight charges are not included in the flat fee. Return freight is paid for warranty repair.

**Yes**, please repair the tool for a flat fee of \$125.00. - **Sign Here** \_\_\_\_\_

**Yes**, contact us if the tool is beyond repair for a flat fee . **Sign Here** \_\_\_\_\_

Do we need to reference your PO number on billing documents? \_\_\_\_\_

Hotline: 1.888.898.5102

Email: [us.construction@sfsintec.biz](mailto:us.construction@sfsintec.biz)

Revision B 1/8/21